

NURSING SERVICES



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SHARP MIND

TO DEAL WITH CHALLENGING SITUATIONS

WRY WIT

MOST DAYS REQUIRE A SENSE OF HUMOR

SPARKLING SMILE

WILL BRIGHTEN EVERYONE'S DAY

Sharp-Eared

In order to listen like no other

BIG HEART

FOR LOTS OF CARE FOR EACH OF YOUR PATIENTS

STEADFAST STOMACH

JUST BECAUSE IT'S NOT ALWAYS PRETTY

STRONG BACK

TO MEET THE DAILY PHYSICAL DEMANDS

STEEL FEET

BECAUSE THERE'S PLENTY OF STANDING AND ON-THE-GO TIME

Objective of nursing services

- Nursing is a dynamic, therapeutic and educative process in meeting the health care needs of the patient.
- It ensures timely and continuous care for the sick.
- Ensures qualitative, quantitative, efficient and effective nursing care.

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Definition of nursing services by WHO

- Nursing services as the part of the total health organization which aims to satisfy major objective of the nursing services is to provide prevention of disease and promotion of health.

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Organization of nursing services



CHIEF NURSING OFFICER



NURSING SUPERINTENDENT



DEPUTY NURSING SUPERINTENDENT



ASSISTANT NURSING SUPERINTENDENT



WARD SISTER-CLINICAL SUPERVISOR



STAFF NURSE



STUDENT NURSE

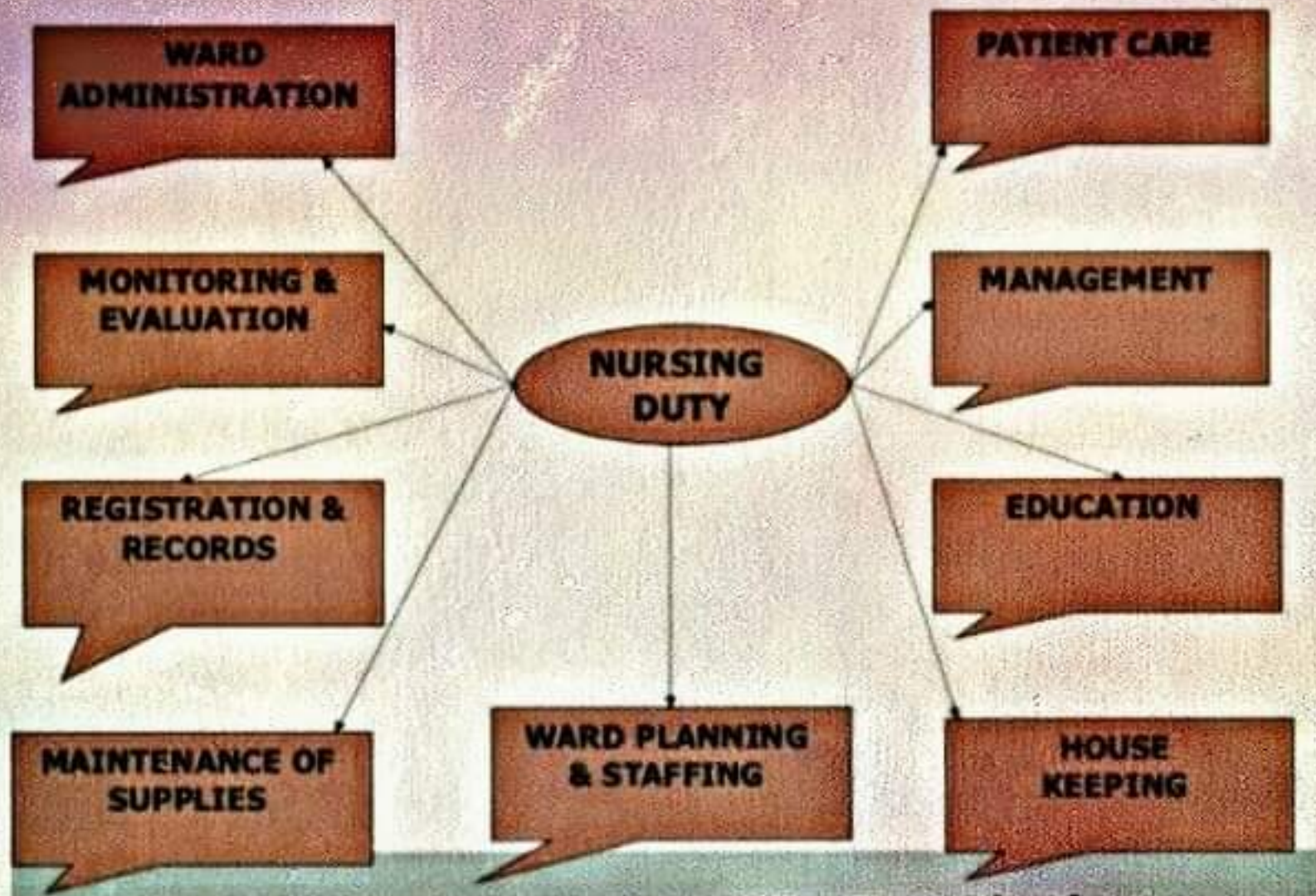
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Nursing Management



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Nursing management is performing leadership functions of governance and decision-making within organizations employing nurses



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Nursing management include processes like :

- Planning
- Organizing
- Staffing
- Controlling
- Directing



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Nursing process

- Assessment
- Planning of care
- Diagnosis



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Nursing assessment

- **Nursing assessment** is the gathering of information about a patient's physiological, psychological, sociological, and spiritual status.
- First stage of the nursing process in which the nurse carries out a complete and holistic nursing assessment of every patient's needs, regardless of the reason for the encounter.

Nursing care plan

- A **nursing care plan** outlines the nursing care to be provided to an individual/family/community.
- The creation of the plan is an intermediate stage of the nursing process
- It guides in the ongoing provision of nursing care and assists in the evaluation of that care.

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Nursing diagnosis

- It is a clinical judgment about individual, family, or community experiences/responses to actual or potential health problems/life processes.
- Nursing diagnoses are developed based on data obtained during the nursing assessment .
- An actual nursing diagnosis presents a problem response present at time of assessment.

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Planning a nursing unit of a hospital

- The nursing unit is an integral part of hospital complex
- A ward is that area of the hospital where all the amenities-physical social and medical care
- In each ward there is a nursing unit to take care of patients for all the 24 hrs.
- The efficient planning of this unit would ensure maximum care of the patient .

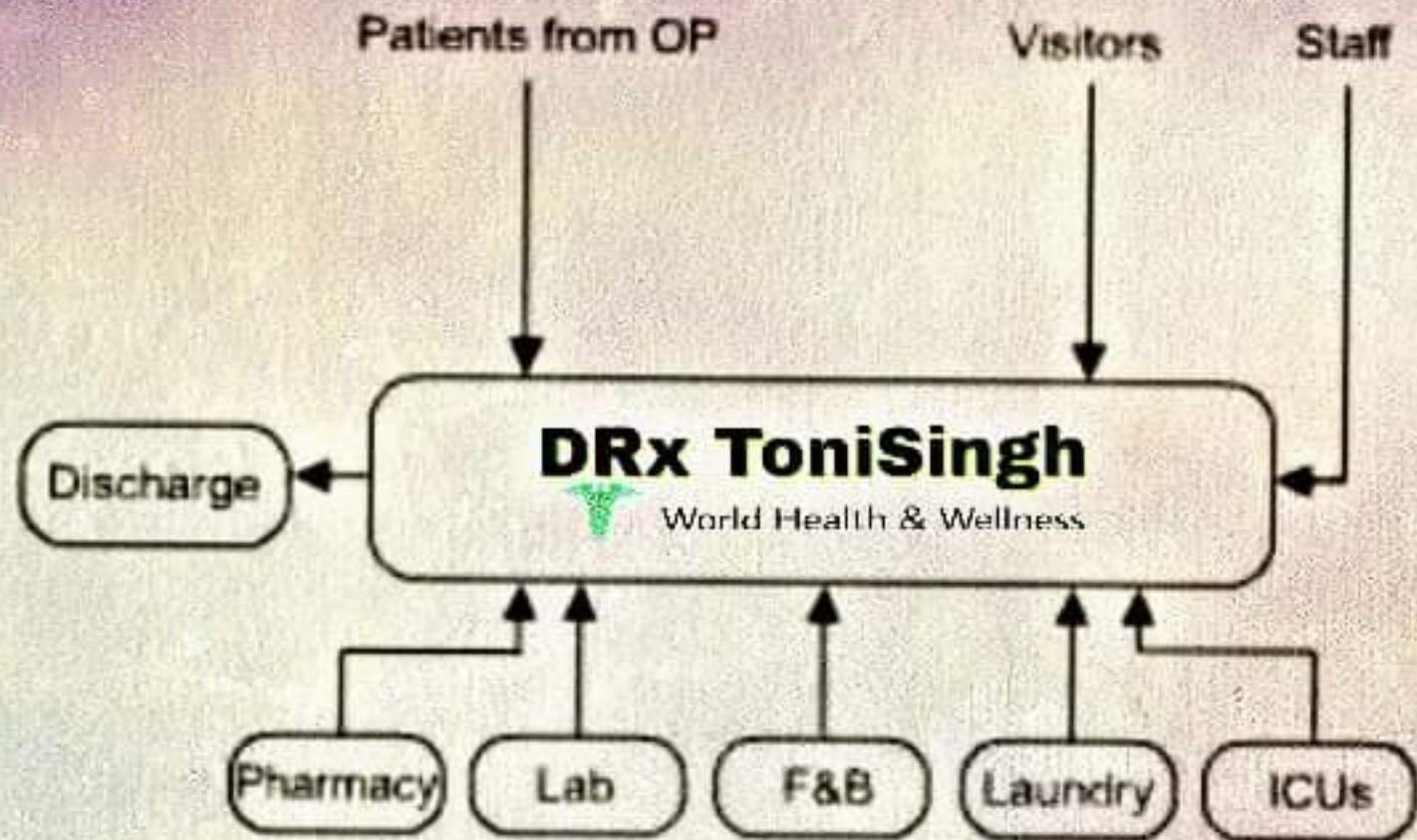


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Work flow in nursing unit



Work Flow in Nursing Unit

Nursing in ward

- Maximum comfort and happiness by way of pleasant surroundings.
- Qualitative/comprehensive care to the patient.
- Care based on the patient's needs.
- Accurate assessment of illness.
- Adequate material resources at all times.
- Health education to the patient and attendants.
- Privacy at all levels.



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Basic facilities in each nursing unit

- Patient rooms with attached or separate toilet and bathing facilities
- Nurse's duty room
- Treatment area
- Waiting room for the relatives
- Storage of linen and other supplies and equipment

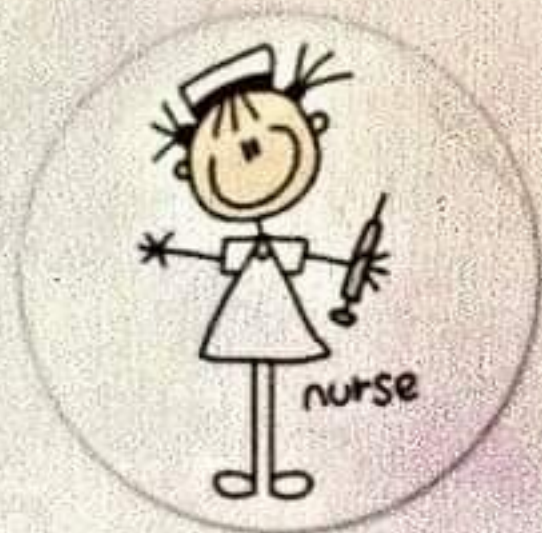
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Functions by the nursing unit

- Meeting personnel needs of the patient
- Efficient ward management
- Proper maintenance of records of the patients
- Availability of diagnostic and treatment equipment



Administration of a nursing unit

- Assisting the patient with those physical services necessary for his well being and comfort which he cannot do for himself.
- Observing , recording , and reporting to the physician for the 24 hr. period the physical, emotional, and mental symptoms.
- Preparing the necessary equipment for and assisting the physician with diagnostic tests and therapeutic measures.
- Giving medication and carrying out treatment prescribed by the physician.
- Assisting in providing a clean , orderly , well ventilated environment for the patient , & protecting him from infections , accidents and fire hazards. **DRx ToniSingh**

Factors to be considered in planning hospital nursing services :

- Number and type of patient.
- Number of beds and type of ward.
- The services required.
- Procedures/techniques necessary for care.
- Number and type of personal needed to perform care effectively.
- Physical facilities.
- Provisional of equipment and supplies.



Problems and challenges faced by nursing administrator

- Lack of adequate training.
- Inadequate number of nursing staff.
- Shortage of trained manpower.
- Lack of motivation.
- No involvement in planning.
- No career mobility.
- Poor role model.
- No proper authority
- No autonomy in nursing activities.

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Day to day problems in nursing services :

- Shortage of nurses.
- Lack of motivation.
- Negative attitude.
- Lack of training.
- Lack of team approach.
- less involvement in patients care by the nursing supervisors.
- Lack of supervision.

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The Nurse-patient Ratio as per the S.I.U. Norms

1. General Ward	1:6
2. Special Ward - (pediatrics, burns, neuro surgery, cardio thoracic, neuro medicine, nursing home, spinal injury, emergency wards attached to casualty)	1:4
3. Nursery	1:2
4. I.C.U.	<ul style="list-style-type: none">• 1:1(Nothing mentioned about the shifts)
5. Labour Room	<ul style="list-style-type: none">• 1:1 per table
6. O.T.	<ul style="list-style-type: none">• Major - 1:2 per table• Minor - 1:1 per table

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7. Casualty-

a. Casualty main
attendance up to 100
patients per day
thereafter

3 staff nurses for 24 hours, 1:1 per
shift.

1:35

b for every additional
attendance of 35 patients

3 staff nurses for 24 hours, 1:1/
shift

c. gynae/ obstetric
attendance

1:15

d. thereafter every
additional attendance of
15 patients.

8. Injection room OPD

Attendance upto 100 patients per
day 1 staff nurse

120-220 patients: 2 staff nurses

221-320 patients: 3 staff nurses

321-420 patients: 4 staff nurses

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9. OPD

NAME OF THE DEPARTMENT

Blood bank	1
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Paediatric	2
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Immunization	2
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Eye	1
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ENT	1
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Pre anaesthetic	1
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Cardio lab	1
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Bronchoscopy lab	1
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Vaccination anti rabis	1
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Family planning	2
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Medical	1
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Dental	1
Central sample collection centre	1
Orthopaedic	1
Gyne	2
Xray	2
Skin	3
V D centre	2
Chemotherapy	2
Neurology	2
Microbiology	1
Psychiatry	2
Burns	1

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The Nurse-patient Ratio as per the norms of TNAI and INC (The Indian Nursing Council, 1985)

- The norms are based on Hospital Beds.
- Chief Nursing Officer :1 per 500 beds
- Nursing Superintendent :1 per 400 beds or above
- D.NS. :1 per 300 beds & additional for every 200 beds
- Ward Sister :1 for 25-30 beds or one ward.
- Staff Nurse :1 for 3 beds
- For OPD and Emergency :1 staff nurse for 100 patients (1 : 100) For Intensive Care unit: (I.C.U.) 1:1 or (1:3 for each shift)
- It is suggested that for 250 bedded hospital there should be One Infection Control Nurse (ICN).
- For specialized departments, such as Operation Theatre, Labor Room, etc. 1:25.

NOTE : norms are not based on Nursing Hours or Patient's Needs here.

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